

# Signature Security Group

## E-link Service Demo Guide



## What Is E-link?

E-link is a web based tool designed to support your business security needs. With e-link you can...

- ✓ Review your property alarm activity whenever you need it
- ✓ Manage and monitor access times and levels to your property
- ✓ Run reports to help manage your security risks
- ✓ Update your emergency contact details online
- ✓ Add or remove nominated contacts online



# E-link Is Your Online Window To Your Property Security

signature SECURITY GROUP e-link

Welcome RACV - Log Out

Home Account Maintenance Reports Status Monitors

Click To Expand Or ENTER Account

Submit

Activity Summary for ABC Pty Ltd

Type	Today	Yesterday	This Week	This Month	Last Month
burg	0	0	0	0	0
chgreq	0	0	0	2	3
close	0	0	0	0	0
slurss	0	0	0	0	0
edtreq	0	0	0	0	0
fail	0	0	0	0	0
late to test	0	0	0	0	0
notify	0	0	0	0	0
open	0	0	0	0	0
restor	0	0	0	0	0
servic	0	0	0	0	1
tamper	0	0	0	0	0
test	0	0	0	0	0
test/disable added	0	0	0	0	0
test/disable changed	0	0	0	0	0
test/disable deleted	0	0	0	0	0
test/disable expired	0	0	0	0	0
verpas	0	0	0	0	0

Data last updated on Monday, December 13, 2009 11:43:53 AM  
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Specific Detail

Click on a row for more detail.

	Store No	Company Name	Date/Time	Type	Description	History Text
1	S549996	ABC PTY LTD	08/02/10 02:31:18	RESTOR	RESTOR	RESTORAL AREA...
2	S549996	ABC PTY LTD	08/02/10 02:45:19	RESTOR	RESTOR	RESTORAL AREA...
3	S549996	ABC PTY LTD	08/03/10 00:07:53	RESTOR	RESTOR	RESTORAL AREA...
4	S549996	ABC PTY LTD	08/05/10 19:43:53	RESTOR	RESTOR	RESTORAL AREA...

Access to all your monitored properties in one place - making it easier for you to manage

Summary of all events on all monitored properties

Get more information on specific details

# You Can Select The E-Link Authority Level To Suit Your Business

E-link access is available at an overall company/group level or individual site level.

Security managers or property managers can manage centrally with an option for individual store or branch manager e-link access.



Group level access  
only

or



Group level access plus

Individual Access



E-link Access for  
Store A Manager

Individual Access



E-link Access for  
Store B Manager

Individual Access



E-link Access for  
Store C Manager

# Manage Your Emergency Contact Information Online

Who should we contact in the case of an emergency? Ensure we have the correct details - you can update existing and add new contacts online.

Click on cell field to change data.

Contact Name	Personal Info	Usr	Phone Number	Passcode	Details	Email	Def
STEVEH 2.0			98 9891 2926				<input type="checkbox"/>
TRISH			03 9818 5544				<input type="checkbox"/>
AMY CONDON	SUPERVISOR SUPPORT		(436) 685-6694	PURPLE			<input type="checkbox"/>
ANOTHER ONE			03 9818 5544				<input type="checkbox"/>
STEVE			03 7893 5557				<input type="checkbox"/>
AMY 2ND			51 7893 5557				<input type="checkbox"/>
JOE			18 0078 6342				<input type="checkbox"/>
YET ANOTHER ONE			03 9181 4455				<input type="checkbox"/>
DAN			02 9181 4488				<input type="checkbox"/>
GLENN			04 0918 9944				<input type="checkbox"/>
GLENN			04 0918 9944				<input type="checkbox"/>
VANESSA	DICE			GREEN			<input type="checkbox"/>

Buttons: Add Contact, Submit, Change User Ids, Change Sort, Previous 20, Next 20

Annotations:

- Add or change email addresses
- Update telephone numbers
- Delete contacts (e.g. if someone leaves)
- Add new contacts

- No more paperwork or emails to Signature to change emergency contact information.
- Changes will be verified and confirmed within 24 hours.

# More Ways to Manage Your Emergency Contact Information Online

You can inform us of any temporary information or changes to your property or contact information.

## Temporary Notes for ABC Pty Ltd

ABC Pty Ltd - Demo Street Property

Start Date:	<input type="text" value="011209"/>		Time:	<input type="text" value="1200"/>
Follow Up Date:	<input type="text"/>		Time:	<input type="text"/>
Expire Date:	<input type="text" value="011209"/>		Time:	<input type="text" value="1800"/>

Note power out scheduled for 1200 - 1800 1 December

- For example, advise us of temporary site works or power loss or an extended time on site for a certain day.

# View Important Information About Your Sites

View information about...

- Existing Zones
- Alarm activity signals as they occur

## Zones for ABC Pty Ltd

### 001 - Demo Street Property

Light click on the following fields to get entry code options: event code, call list, alarm category(AC), and signal requires(SR).

Alarm Signal	Evt Cod	Code Description	Zone Description	Call List	A C R	S	Reset Cod	Del
001	003	BURGLARY	PIR BOARDROOM	DEFLT	N	O		<input type="checkbox"/>
002	003	BURGLARY	PIR DOWNSTAIRS OFFICE 1	DEFLT	N	O		<input type="checkbox"/>
003	003	BURGLARY	PIR DOWNSTAIRS OFFICE 2	DEFLT	N	O		<input type="checkbox"/>
004	003	BURGLARY	PIR RECEPTION	DEFLT	N	O		<input type="checkbox"/>
005	003	BURGLARY	SMOKE DETECTOR DOWNSTAIRS	DEFLT	N	O		<input type="checkbox"/>
006	003	BURGLARY	SMOKE DETECTOR UPSTAIRS	DEFLT	N	O		<input type="checkbox"/>
007	003	BURGLARY	PIR UPSTAIRS COMMON AREA	DEFLT	N	O		<input type="checkbox"/>
008	003	BURGLARY	PIR UPSTAIRS OFFICE IT	DEFLT	N	O		<input type="checkbox"/>
009	003	BURGLARY	PIR UPSTAIRS OFFICE (SIMON)	DEFLT	N	O		<input type="checkbox"/>
010	003	BURGL						<input type="checkbox"/>
017	003	BURGL						<input type="checkbox"/>
E323008	007	OPENING	ALL OPEN	OPEN	O	S	R323008	<input type="checkbox"/>
R323008	008	CLOSING	ALL OPEN	NO ONE	C	S		<input type="checkbox"/>
R350999	010	RESTORAL	RESTORAL UC351 INTERFACE	NO ONE	R	S		<input type="checkbox"/>

Add Submit Show Default Zones  
First 20 Previous 20 Next 20 Last 20

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001	003	BURGLARY	PIR BOARDROOM	DEFLT	N	O		<input type="checkbox"/>
002	003	BURGLARY	PIR DOWNSTAIRS OFFICE 1	DEFLT	N	O		<input type="checkbox"/>
003	003	BURGLARY	PIR DOWNSTAIRS OFFICE 2	DEFLT	N	O		<input type="checkbox"/>
004	003	BURGLARY	PIR RECEPTION	DEFLT	N	O		<input type="checkbox"/>
005	003	BURGLARY	SMOKE DETECTOR DOWNSTAIRS	DEFLT	N	O		<input type="checkbox"/>
006	003	BURGLARY	SMOKE DETECTOR UPSTAIRS	DEFLT	N	O		<input type="checkbox"/>
007	003	BURGLARY	PIR UPSTAIRS COMMON AREA	DEFLT	N	O		<input type="checkbox"/>
008	003	BURGLARY	PIR UPSTAIRS OFFICE IT	DEFLT	N	O		<input type="checkbox"/>
009	003	BURGLARY	PIR UPSTAIRS OFFICE (SIMON)	DEFLT	N	O		<input type="checkbox"/>
010	003	BURGLARY	PIR UPSTAIRS OFFICE (RICHARD)	DEFLT	N	O		<input type="checkbox"/>
017	003	BURGLARY	MRS FRONT DOOR	BURD	N	O		<input type="checkbox"/>
E323008	007	OPENING	ALL OPEN	OPEN	O	S	R323008	<input type="checkbox"/>
R323008	008	CLOSING	ALL OPEN	NO ONE	C	S		<input type="checkbox"/>
R350999	010	RESTORAL	RESTORAL UC351 INTERFACE	NO ONE	R	S		<input type="checkbox"/>

Add Submit Show Default Zones  
First 20 Previous 20 Next 20 Last 20

# Reports To Help You Manage Your Security

- You can run reports on your property's alarm activity history when you need them.



- You can also get information on patrol/guard dispatches if this is part of your response plan.
- You can print, download or email reports depending on how you want to use the information. E.g. Review access times or activity of a security manager or store.



- All your reports are saved in e-link and remain available for you to access in the future.

# E-link Is Your Business Security Tool

- ✓ Reports on your alarm activity when you need them
- ✓ Snapshot of all alarm activity at your properties
- ✓ Update contact details when they occur without having to contact Signature Security Group
- ✓ Visibility of all monitored sites making it easier to manage
- ✓ Help you manage attendance hours on site
- ✓ 24 x 7 access to your property information

Report Box Contents

Report Name	Date Printed	Expires Date	Total # of Pa...	Status
1 Event Hist S812735	Wed, 09/09/09 10:50	Tue, 08/12/09 10:48	0 pgs	Finished
2 Event Hist S812735	Thu, 24/09/09 09:19	Wed, 23/12/09 09:21	0 pgs	Finished
3 Event Hist S812735	Thu, 24/09/09 09:20	Wed, 23/12/09 09:21	0 pgs	Finished
4 Event Hist S812735	Thu, 01/10/09 13:29	Wed, 30/12/09 13:26	0 pgs	Finished
5 Event Hist	Thu, 01/10/09 13:54	Wed, 30/12/09 13:55	0 pgs	Finished
6 Event Hist S814269	Wed, 07/10/09 11:30	Tue, 05/01/10 11:31	0 pgs	Finished
7 Event Hist B111590	Wed, 07/10/09 11:34	Tue, 05/01/10 11:31	0 pgs	Finished
8 Event Hist S812735	Wed, 07/10/09 11:42	Tue, 05/01/10 11:45	0 pgs	Finished
9 Event Hist S549902	Wed, 07/10/09 12:08	Tue, 05/01/10 12:14	0 pgs	Finished
10 Event Hist S549902	Wed, 07/10/09 12:12	Tue, 05/01/10 12:14	0 pgs	Finished
11 Event Hist S549902	Wed, 07/10/09 12:13	Tue, 05/01/10 12:14	0 pgs	Finished
12 Event Hist S549902	Wed, 07/10/09 12:14	Tue, 05/01/10 12:14	0 pgs	Finished



# Get Started

Like to get your business online?

[www.signaturesecurity.com.au/elink](http://www.signaturesecurity.com.au/elink)

1300 655 944 in Australia

[www.signaturesecurity.co.nz/elink](http://www.signaturesecurity.co.nz/elink)

0800 186 086 in New Zealand

